

MAIL:
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DAUDI NYAMBU MTUACHA

Personal Information

Sex **Male**
 Date of Birth **27th July 1965**
 Marital Status **Married**

I am a qualified, experienced, self-driven, ambitious, sales and service oriented Manager, focused towards greater heights of achievements of the highest standards in all fields of the Hospitality Industry.

Professional Qualifications

Certificates in:

- Diploma in Hospitality Management – Central Management Services Ltd.
- Excellent Senior Performance – Institute of Leadership & Management UK
- British Qualification Certificate – International Coaching academy.
- Balanced Score Card in Modern Management – Kenya Utalii College – Nairobi.
- Professional Selling Skills Map – Marketing Strategies & Solutions (Nairobi Kenya).
- Management/Supervisory Skills – Consultants for Effective Training.
- Supervisory Skills (Basic Level) – Kenya Utalii College – Nairobi.
- Supervisory Food & Beverage Service – Kenya Utalii College –Nairobi.
- Effective Communication Skills - Consultants for Effective Training.
- Diploma in Computer – Central Management Services Ltd. - Nairobi.
- Professional Team Building - Consultants for Effective Training
- Train the Trainer – Know How International.
- Serena Lodges & Hotels long Service Award.
- S.G.S Hygiene and Safety Practices – HACCP
- Mombasa Barista Championship – Coffee Skills & Sensory Judge.
- Federation of Tour Operators – FTO Certificate on Health & Safety.

Educational Qualifications.

- 1981 – 1985: Kitumbi High School – Taita/Taveta District – Coast Province – Kenya.
- 1973 – 1980: Nyache Primary School - Taita/Taveta District – Coast Province – Kenya.

Achievements

- Effective Training in Food & Beverage Service & Sales.
- Professional Staff Team Building and Customer Care Services.
- Effective Communication and Staff Motivation.
- Suggestive Selling and In house Merchandise Techniques.

Work Experience

- **Currently – Hotel Resident Manager - Sun N Sand Beach Resort – Mombasa.**
- **8 Months – Deputy Resident Manager in charge of Hotel Operations.**
5 Star Sun N Sand Beach Resort – Mombasa - Kenya.
- **1 Year – Full F&B Manager in charge of ALL F&B & Admin. Operations.**
5 star Sun N' Sand Beach Resort Mombasa - Kenya
- **2 Years– Asst. F&B Manager in charge of ALL F&B Operations.**
Sun N' Sand Beach Resort Mombasa - Kenya
- **2 Years – Restaurant Manager in charge of ALL F&B Service Outlets.**
Sun N' Sand Beach Resort Mombasa - Kenya
- **2 Years – Head of Department Food and Beverage outlets.**
Serena Beach Resort Mombasa – Kenya
- **2 Years – Asst. Grill Manager - Seafood Ala Carte Restaurant.**
Serena Beach Hotel Mombasa/Kenya

Languages

- **English** Fluent
- **German** Satisfactory.
- **Kiswahili** Fluent.

Referees

Fredrick. A. Makumbi
General Manager
Sun N Sand Beach Resort
Tel: 0729754462/0788754462.

Dorothy Tole
Serena Beach Hotel
P.O.Box 90352 Mombasa